

# TUSHAR GUDDU

TECHNO-COMMERCIAL EXECUTIVE

[📍 Ravet, Pune](#) | [📞 9579244640](tel:9579244640) | [✉ guddetushar2911@gmail.com](mailto:guddetushar2911@gmail.com) | [www.linkedin.com/in/guddetushar2161](http://www.linkedin.com/in/guddetushar2161)

Experienced System Administrator and System Support professional with 3+ years of hands-on experience in Windows Server and Linux administration, enterprise firewall deployment, and server infrastructure. Proven record of deploying 30+ enterprise servers with near-zero downtime across critical production environments. Strong expertise in Active Directory, RAID and storage (NetApp, Synology), and Sophos firewall management.

## TECHNICAL SKILLS

Windows Server 2016/2019/2022/2025, Active Directory, Group Policy, DHCP, DNS, Hyper-V, RAID Configuration, NetApp iSCSI, Synology NAS, Ubuntu Linux, Sophos Firewall, Hardware & Software Troubleshooting, Network Troubleshooting, Firmware Upgrades, Server Provisioning, Endpoint Security, TCP/IP, Bash scripting, PowerShell.

## EXPERIENCE

**Techno-Commercial Executive (IT Support & Server Admin)** – Maitreyee IT Services Pvt. Ltd., Pune (May 2023 – Present)

- Successfully deployed and commissioned 40+ enterprise servers (Lenovo, HP, Dell, IBM) across multiple client environments including Pune New International Airport.
- Delivered server infrastructure solutions for enterprise clients such as Coca-Cola, KSPG, Precision, Honeywell, RSBL Bank, Tata Motors, and Intellitech Solutions.
- Designed and implemented RAID configurations, firmware upgrades, and OS installations (Windows Server & Ubuntu Linux) integrated with NetApp iSCSI storage.
- Maintained near-zero downtime across mission-critical production servers through proactive monitoring and controlled change management.
- Administered Active Directory users, Group Policies, and security hardening for enterprise environments.
- Implemented and managed Sophos firewall rules and endpoint security, improving overall system stability and compliance. Technical Support Engineer

**Technical Support Engineer** – COEP Pune (Jul 2022 – May 2023)

- Installed, configured, and supported Windows and Linux systems for academic and administrative users.
- Resolved 15+ support tickets per week with a high first-time resolution rate, ensuring minimal disruption.

## PROJECTS

- Enterprise Server Rollout – Pune Airport: End-to-end deployment of 12 servers including racking, RAID setup, OS installation and Configuration, and network integration.
- Enterprise Client Infrastructure: Supported server provisioning, Active Directory integration, storage, and firewall configurations for Coca-Cola, KSPG, Precision, Honeywell, RSBL Bank, Tata Motors, Genxt, and Intellitech Solutions.

## CERTIFICATIONS

- M.C.C. – Jetking (2023) | Technical Support Engineering – Google | Fundamental AWS Cloud | Fundamentals of Red Hat Enterprise Linux

## EDUCATION

- Diploma in Computer Engineering – Government Polytechnic, Osmanabad (2018–2021)
- B.E. Computer Engineering (Pursuing) – Sahyadri Valley College of Engineering & Technology